

## CIRCULAR

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### PHISHING ATTACKS ON CHANGES TO BANK ACCOUNT DETAILS

11<sup>th</sup> JANUARY 2021

We wish to inform our Clients that, further to the increasing number of phishing attacks regarding alleged changes of bank details, we have set up a procedure whereby, should there be any **changes to bank account details of any Club/Insurer**, these shall be communicated by us in a PDF file attached to an email sent specifically for this purpose. Therefore:

- Where Clients DO RECEIVE an email from us communicating such change of bank account details, we invite them to:
  - Pay attention to the email address of the sender and verify that it corresponds to the email address used on previous occasions by us, or alternatively that it is a correct email address from PLF “name.surname@plferrari.com”;
  - Upon receipt of the email, or at the first payment due and before proceeding to issue the payment itself, always contact us via telephone to seek verbal confirmation that the bank details of the Club/Insurer have indeed changed and that the email is true and has come from us.
- Where Clients DON'T RECEIVE an email from us communicating such change of bank account details, but they receive an invoice from us where the bank account details of the Club/Insurer are different from those indicated on previous invoices, before proceeding to issue the payment indicated on the invoice, we invite you to always verify via telephone with us or directly with the Club/Insurer if such bank account details have indeed changed.

We also kindly request our Clients that, should there be any **changes to Clients' bank account details**, they always notify these to us in a PDF file attached to an email sent specifically for this purpose, containing moreover the reference contact details of someone within their organisation to contact via telephone to seek verbal confirmation that the bank account details have indeed changed.

This circular, and our information archive, can also be accessed at [www.plferrari.com](http://www.plferrari.com)

P.L. Ferrari & Co.